WSCHA NEWS

The WSCHA Newsletter Summer 2023



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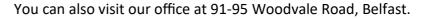
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TENANTS FORUM

Would you like to be more involved in the decisions we make?

If you would like to share your thoughts and ideas about our services, we want to hear from you. Now is a great time to get involved in our Tenants Forum, as we are making some changes to shape more of our tenants' needs and interests.

Panel members help to inform us on areas such as our repairs and general services we provide. If you would like to be involved or find out more information, contact us on 02890 741618 or email catherine@wscha.org





COMMUNITY GRANTS

The Association has set up a Community Fund to offer financial assistance to deserving clubs, groups and individuals. Grants of up to £500 will be available. If you are involved or know deserving cases please contact Catherine at our office for an application form on 02890741618 or email catherine@wscha.org.

We have helped several Clubs including Shankill Juniors (Pictured below)





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Repairs

What the Association is responsible for and what repairs tenants are responsible for;

It is the Association's responsibility to deliver a reliable repairs service to ensure we meet our landlord obligations. However, it is also your responsibility to look after your home and make sure the repairs you are responsible for are completed to keep your home in a good state of repair.

Please see below the items that you, the tenant, are responsible for.

The Association may reserve the right to waive tenants' responsibilities for repairs in particular circumstances. Generally, these will relate to people with disabilities or the elderly.

Hardship

If you are experiencing financial hardship there may be certain repairs that can be carried out by the association and you as the tenant can pay for these. Please get in touch to find out which repairs we may be able to carry out through hardship.

You are expected to carry out and pay for some small repairs to your home. These will include such things as:

- care and upkeep of external areas (except sheltered schemes);
- repairs to clothes lines;
- upkeep of gulley traps and drains;
- putting handles on inside doors, including kitchen units;
- replacing toilet seats, bath, sink units and sink plugs;
- internal decoration;
- blockages in pipes;
- clearing of pest infestations;
- replacement glass;
- lost or damaged keys;
- lights and fittings, including coat hooks and door stoppers;
- fitting of TV aerials;
- replacement of damaged, lost or stolen bins (if your bin is stolen please contact the office for further advice);
- replacement fuses;
- repair costs due to empty oil/gas containers;
- any repairs due to misuse by the tenant or visitor.

Please note this list is not exhaustive

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Contact Details - Please keep up to date

We often get in touch with tenants by phone, text, and email to arrange repairs or discuss housing issues. Please save theses number to your phone so you know its us when we get in touch!

WSCHA main office: 02890741618 - repairs and housing

Housing Officers Mobile number: 07394831379.- Housing transfers, Anti-Social Behaviour, tenancy management or any other housing queries.

Managing on a Budget during difficult times

Everything seems to be going up in price, energy bills, groceries, petrol, and diesel, we recently distributed a guide to staying warm on a budget. We hope some of the information was useful please check and see if you are eligible for help with living on a budget.



You can now sign up to receive your newsletter by email.

Going paperless not only saves trees, it also helps us keep costs down.

We want to make sure that we are providing you with the best value for money. To join your neighbours in making the switch, please email **Catherine@wscha.org**

	Opening Times	Closed for Lunch	Closing time
Monday	9am	We close everyday for lunch from 1.00pm—2.00pm	5.00pm
Tuesday	9am		5.00pm
Wednesday	9am		5.00pm
Thursday	9am		5.00pm
Friday	9am		4.30pm

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HOUSING TRANSFER APPLICANTS

The Housing Executive are making changes to the Housing Selection Scheme. These changes are being introduced on a phased in basis over the next 3 years. Transfer applications are assessed by the Housing Officers in line with the Northern Ireland Housing Executive 'Housing Selection Scheme'.

Two important changes happening now.

All applications will have the ability to choose as many or as few areas of choice.

The housing executive will reduce the number of reasonable offers given, from three reasonable offers to two reasonable offers.

Please get in touch with us if you have any questions, further information can be found on the housing executive website www.nihe.gov.uk. Or by using the QR code.



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HomeSwapper

The UK's biggest mutual exchange service is free to use and available for tenants who have lived at their home for over a year and have a clear rent account. This service may help you find the swap that's right for you. Please contact the main office for further information.



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Dog fouling.... It's a problem!

Are you a responsible dog owner?

Don't walk your dog in the back court

Don't allow your dog to become a nuisance to neighbours

Do carry a poop scoop or bag, pick up after you pet

Do dispose of your dogs mess appropriately



Blue Bin Collected every 14 days Dry Mixed Recycling Paper, Cardboard, Tins, Cans, Plas-

tic bottles

10 🔞

NO

Food

Glass

Plastic carrier bags

Plastic film/polythene

Polystyrene packaging

Food and drinks cartons

Plastic pots, tubs, trays

margarine tubs

Books

including yoghurt pots and

Packaging with food waste

residues including takeaway

pizza boxes and crisp packets

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Newspapers, magazines,

YES

leaflets and envelopes

Brochures, catalogues and

junk mail

Tins and Cans

4 Drinks cans and food tins, aluminium cans and empty

aerosol cans

Cardboard

4 Cereal boxes and cardboard packaging

4 Brown corrugated cardboard, toilet and kitchen roll tubes

Plastic Bottles

4 Cleaning product bottles, toiletry bottles, drink and milk

General Waste

For waste you cannot recycle



YES



Black Bin Collected every 14 days

For waste that you can't recycle including:

- Nappies and sanitary waste
- Bubble wrap
- Plastic cutlery
- Cellophane wrapping
- Takeaway drink containers
- Styrofoam
- Crisp bags and containers
- Plastic bags
- Broken glass
 Blister packs for tablets

NO



Tins and cans

Cardboard

Grass cuttings

Flowers

Bottle corks

Cold ashes

Paper napkins

