

Performance Results Against Targets

Quarter 1: Period Ended 30th June 2022

Response Maintenance

	Standard	Target	Results
Emergency repairs completed within target	less than 24 hours	95%	100%
Urgent repairs completed within target	less than 3 days	95%	99%
Routine repairs completed within target	less than 28 days	95%	100%

Rent Collection

		Target	Results
Rent receivable	£504,231		
Rent received	£484,350		
Collection rate		95%	96%

Void Properties

	Target	Results
Rent loss due to void properties	5.00%	4.85%

New Lettings

Applicants	8
Transfers	3